

County of Kauai – *Life Choices Kauai, OPA, Kauai Police Department, Housing, RSVP*

Department of Education
(*Kauai Complex, McKinley School for Adults*)

Department of Health
(*CAMHD, ADAD*)

Department of Human Services
(*CWS, OYS, BESSD*)

Hawaii State Judiciary

Hawaii State Legislature

University of Hawaii

– *Kauai Community College*

Harry & Jeannette Weinberg Foundation

Atherton Foundation

Aloha for Hawaii Charities

Association of Fundraising Professionals
(*AFF*) Aloha Chapter

Foodland – *“Give Aloha” Program*

Harry & Jeannette Weinberg Foundation

Hawaii Community Foundation

Hawaii Justice Foundation

Hawaii Lodging Tourism Association

Scaife Family Foundation

Kauai United Way

The Crawford Idema Family Foundation

The Starbucks Foundation

US Congresswoman Tulsi Gabbard

Hawaii Senate President Ron Kouchi

Representative James Tokioka

Representative Dee Morikawa

Representative Nadine Nakamura

Mayor Derek Kawakami

Council Chair Arryl Kaneshiro

Councilman Mason Chock

Councilman Ross Kagawa

Councilwoman Arthur Brun

Councilman Kipukai Kualii

Councilman Luke Evslin

Councilman Felicia Cowden

Prosecuting Attorney Justin Kollar

Altres

Captain Andy's Sailing

Bank of Hawaii

First Hawaiian Bank

Friends of Kauai Children's
Justice Center

Friends of Maui Children's
Justice Center

G.N. Wilcox Memorial Hospital

Gather Federal Credit Union

Hawaii Alliance of Non-Profit
Organizations

Hawaii Employers Council

Hawaii Food Bank

Hawaii Public Health Institute

InkSpot Quality Printing Corp.

Island Comfort

Kauai Air Conditioning

Kauai Chamber of Commerce

Kauai Community Alliance

Kauai Lions Club

Kauai Independent Food Bank

Kukui IT

Liliuokalani Trust

Rotary Clubs

Sign Art

The Garden Island Newspaper

The Specific Chiropractic Center

Tobacco Free Kauai Coalition

Waipa Foundation

Zonta Club of Hanalei

Lynn Pizzitola

Kevin Lowry

Sandra Cummings

Priti Tayal

Justin Maronn

Shandie Medeiros

Kristi Sumida

Jordyn Nuivo

Kristy Linoz

Christie Olivas

Esther Solomon

Mary Ann Ornellas

Keyanna Faford

Valarie Faford

Rhye Daub

Kimi Ramos-Valdovinos

Kim Gropper

Philip Morgan

Kristy Sumida

Michelle Motazedian

Kimo & Tiffany Marrotte

Vance & Roxanne Pascua

Joseph Maurer

Annie Chung, PhD.

Paula Schultz

Curtis Law

Orrie Skomoroch

Thomas Lodico

Randall Hee

Dr. Geri Young

Dr. Addison Bulosan

Dr. Lee Evslin

Judge William Fernandez

Wanda Shibata

Carol Furtado

Greg Meyers

William Arakaki

Russell Goo

Iwalani Kaauwai-Herrod

Nancy J. Budd

Maryanne Kusaka

Avery Youn

Madeline Hiraga-Nuccio

Alan Sweat

Ann Wooten and

Robert Westerman

Benjamin Koenigsberg

Bernard Carvalho Jr.

Blue Fish Promotional

Marketing

Boston Hair Design

Bull Shed Restaurant

C & K Miller

Carol Suzawa

Charles G. King

Clyde Nakaya

Costco

David Ower

David Sikes

Discover Kauai

Properties LLC

DJ Kolu - Ekolu Cabreira

Donna Olivas-Kaohi

El Doi

Fran Becker

Helen Cox

I Support the Girls

Island Soap and

Candle Works

Jamie Kai

Jan Bustamante

Jesica Matsuoka

JoYi Rhyss

Joanie Morita

Johnny & Lalaine Paleracio

Judith Clark

Kalina Newmark

Kauai Chocolate

Kauai Coffee

Kelli Hines

Ken & Teena Starr

Dr. Kelly Rob

Kukui Grove Center

Laakea Cabreira

Laura and Ralph Cushnie

Laverne Bishop

Lisa Rapozo

M/M Leighton Cabreira Jr
& Ohana

Leslie Newall

Lindsey & Greg Kamm

M. Miura Store (Déjà vu)

Mary Lou Barela

Matt Ives

Matt Del Rosario

Michelle Panoke

Mike Olson

Morgan Lopez

Nate Yahnke

Ron Soderstrom

Russell Sugano

Sabra Kauka

Safeway Lihue

Salvation Army Lihue

Samuel Pratt

Sharon Simms

Stephen & Margaret Smith

Steve Vannatta

The Parlor – Kauai

Theresa Tumbaga

Tia Roberts

Valerie Saiki

Walter & Kaleinani Larsen

Waipa Foundation

HALE'ŌPIO KAUA'I
INC.

Nurturing Our Youth

Hale'Ōpio Kaua'i, Inc.
2959 Umi Street • Lihue, HI 96766



ANNUAL REPORT YEAR IN REVIEW 2019



HALE'ŌPIO KAUA'I
INC.

Nurturing Our Youth

Hale'Ōpio Kaua'i, Inc. is dedicated to improving young people's quality of life, enhancing a sense of belonging, increasing self-awareness, and strengthening 'Ohana by providing residential and community programs for education, prevention, court diversion, and treatment.



EXECUTIVE DIRECTOR

A`ohe hana nui ka alu`ia.

- *Translation: No task is too big when done together.*
- *Explanation: United we stand, divided we fall.*

Two thousand and nineteen had proven to be quite a challenging year.

- **Great Flood of 2019** – Our Community Floor experienced yet another water destruction. Affected the entire floor, ceiling, walls, furniture, etc. with water damage and were immediately gutted and disposed of. Entire were displaced and temporarily moved to the Administrative. We Mahalo “The Professionals” for their immediate action in mitigating the damages. Mahalo nui loa to HOK Board President Curtis Law in taking the initiative in being the Project Manager in the reconstruction of the Community Floor. Without your kokua the recon would not have been completed in a quick turnaround. MAHALO! MAHALO! MAHALO! I Mahalo the Community Programs staff for being so patient and flexible during that time. You are the best!

- **COA 2020 Self Study Process** – 2019 was the year of preparing our Self Study Report. It was a huge undertaking, as 17 standards assigned for the Focused Review. Almost 400+ pieces of evidence were electronically uploaded, and 100+ of on-site pieces of evidence were collected and organized. This process was a team effort. I am so grateful for an excellent CQI (Continuous Quality Improvement) Committee that rallied together to accomplish and completed the Self Study process. We now prepare for the Site Reviews scheduled for March 2020.

Program Development

- ▶ Tx/Residential – Intensive In-Home Treatment Services continued to grow with referrals. Greater need for more Professional Parents to assist in supporting our youth in residential care.
- ▶ Community
 - **Street Outreach Program** – continue to outreach into the Kauai Community. Strengthen current and develop new partnerships (Wilcox Hospital, etc.)
 - **First Jobs Academy** – after a two-year hiatus, the program has been restarted.

We continue to provide this valuable job training program for our young adults. As the olelo no`eau says, when we hui together, the task is not too overwhelming. Without the many hands that have been part of Hale `Opio Kaua`i this 2019, we would not be able to move forward. As we embark into 2020, we continue to “I mua” and in “Laulima” to meet the needs of our keiki and Ohana.

Mahalo nui loa,
VONN RAMOS
 ~ Executive Director



INTER/INDEPENDENT HIGHER EDUCATION, & IMUA KAKOU

- Youth Supported – 36 participants
- Inter/Independent: **14**
- Higher Education: **4**
- Imua Kakou: **18**
- Successes - strong relationships establish with youth.
- Challenges - consistent face to face connections

‘IHI - Chosen to highlight the relationships of working together to mimic the relationship within a `ohana- 'IHI program services continue to provide unconditional support, compassion, and empathy to youth and young adults in care.

IMUAI PREVENTION

- **Youth Empowerment Specialists** have provided prevention education services for 140 youth in various IMUA programs: Wilcox Elementary School & Chiefess Kamakahahei Middle School, The Boy’s and Girl’s Club of Hawai’i and CFS.
- **Successes**
 - Partnered with COK Summer enrichment program and provided Positive Action Curriculum to over 100 youths. Also, we partnered with CFS to provide boys summer camp group Teen Dating Violence class.
 - Youths satisfaction survey comments
“I enjoy the classes” “I am better are prepared to make good choices” “I can avoid risky behavior and peer pressure”.
- **Challenges/Needs**
 - Additional Staffing needed to meet the needs.
 - Expanding our services to the community & other agencies.



2020 INITIATIVES

TX/RESIDENTIAL SERVICES

- ▶ Build capacity in In - Home Services
- ▶ Recruit additional Professional Parents
- ▶ Maintain census in TFH/Residential services
- ▶ Obtain COA Accreditation

RESTORATIVE JUSTICE PROGRAMS

- ▶ Enhancing Kauai Teen Court (*triage*)
- ▶ Workshop Series
- ▶ Partner with more community agencies

COMMUNITY OUTREACH

- ▶ Continue efforts to reach homeless youth in remote demographic areas
- ▶ Expand outreach efforts and program by recruiting more volunteers and adding support staff.

‘OHANA STRENGTHENING SERVICES

- ▶ Sibling Reconnections events
- ▶ Fatherhood Programs
- ▶ Partnering w/ more Kumu and other leaders to enhance programming.
- ▶ Goal for FY2020 – serve 2500 youth and their families.

PREVENTION PROGRAMS

- ▶ Expand Tobacco Cessation (ESDs) services
- ▶ Bullying – “*Mauka to Makai Bully Free Kauai – Keiki to Kupuna*”
- ▶ Promote Resiliency – *Protective Factors – Kauai Resilience Project*
- ▶ Continue to build more partnerships.

ACCREDITATIONS



HAWAII BETTER BUSINESS BUREAU



ENGAGE. EMPOWER. EVOLVE.

AFFILIATIONS



RESIDENTIAL

OUT OF HOME SERVICES

TRANSITIONAL FAMILY HOMES (4+ MONTHS)

DOH (CAMHD) – 8 youth supported
DHS (OYS) – 3 youth supported

THERAPEUTIC RESPITE HOME

DOH (CAMHD) – 1 youth supported

THERAPEUTIC CRISIS HOME

DOH (CAMHD) – 7 youth supported

EMERGENCY SHELTER SERVICES

DHS (CWS) – 6 youth supported
DHS (OYS) – 0 youth supported

DIVERSION PROGRAMS

- 250 youth supported in all *Diversion Programs*
- ▶ (KTC: 244, VI: 6, and FC: 0)

• Successes

- ▶ Offering an alternative to family court and ability to rehabilitate youth in their own community and end up with a clean record
- ▶ Partnership with Tobacco Free Kaua'i Specialist Valerie Saiki to provide ESD Education services.

• Challenges

- ▶ Continued increase in ESD referrals
- ▶ Staffing changes-caused a temporary hold on services



TREATMENT PROGRAMS

IN HOME SERVICES

IILS (INTENSIVE INDEPENDENT LIVING SKILLS)
2 youth supported

IIH (INTENSIVE IN-HOME SERVICE)
5 youth and families supported



- IMUAI Prevention
- Diversion Programs
- First Jobs Academy
- IIH
- Street Outreach Programs
- Ke Kahua O Ka Malamalama

STREET OUTREACH PROGRAM

- Serving Kaua'i Youth/`Ohana since 2018.
 - Hawaii`i Legislature GIA (HOK subcontracted by HYSN)
 - Referrals to community resources (KEO, CCH, etc)
 - Access to hygiene and necessities
 - Assistance with applications and applying
- # Supported: 500+ (ballparks, beaches, food drives, shelters, and community outreach events)
- Strengths: doing outreach monthly to provide necessities to the homeless in our community and establishing ongoing relationships with those served.
- Challenges: reaching additional demographic areas and homeless youth and their `Ohana

FY19 REVIEW

SUCCESSSES

- 5 Residential youth discharged back to families with all treatment goals met
- 3 youth graduated from high school - 2 youth scheduled to graduate from high school May 2020
- Continued to build capacity of In-Home Services - started at zero and ending up serving 7 and have a waiting list

CHALLENGES

- Need to recruit therapist to meet needs of IIH/IILS and TFH
- Another ParaProfessional Support Worker is needed



The corn is inspired by the outline of the revered Haūpiu mountain, standing tall above the Hale `Opio office as you approach, and majestically viewed from many other vantage points on the island.

Kalo is a plant with a strong, heart-shaped leaves. If you ever had the gift to observe kalo in the rain you would see that the broad leaf, called lau, gathers water drops and collects it in its piko.

In a beautiful dance of balance with the gravity that holds it to this earth, it bends to funnel the life-giving water, not toward itself, but directs the water outward to nourish its ōha, its keiki and the community it is rooted in.

That reaching out, to nurture keiki, is what Hale `Opio has done for 43+ years and continues to do today.

KE KAHUA O KA MALAMALAMA

- FY 2019 2141 participants attended monthly family engagement activities held across Kaua'i - from Anahola to Lihu'e, Kaua'i - from Anahola to Lihu'e.

• ACTIVITIES/EVENTS

- Lauhala Weaving Workshops
- Back To School Bash
- `Ohana Day & Makahiki
- Mother Daughter Tea
- Movie Nights
- Open Mic Youth Nights
- Teen Prevention Health Fair & Talent Show
- Harvest Festival



Hale 'Ōpio Kaua'i, Inc.

FINANCIAL POSITION

For the years ended June 30, 2019

| CHANGES IN NET ASSETS, UNRESTRICTED: | 2018 | 2019 |
|---|--------------------|--------------------|
| REVENUE AND SUPPORT: | | |
| Services contracts-primarily with state government agencies | \$913,772 | \$1,127,087 |
| Contributions and grants | \$368,808 | \$102,628 |
| Rents | \$78,230 | \$92,862 |
| Interest and other | \$982 | \$3216 |
| Total revenue and support | \$1,361,792 | \$1,325,793 |
| EXPENSES: | | |
| <i>Program</i> | | |
| Education | \$334,145 | \$215,352 |
| Financial and Empowerment | \$74,003 | \$56,246 |
| Diversion | \$70,655 | \$82,375 |
| Residential | \$461,040 | \$687,369 |
| Total program services | \$939,843 | \$1,041,342 |
| SUPPORT SERVICES: | | |
| General and administrative | \$224,969 | \$282,553 |
| Fundraising | \$17,867 | \$12,488 |
| Total support services | \$242,836 | \$295,041 |
| Total Expenses | \$1,182,679 | \$1,336,383 |
| CHANGE IN NET ASSETS | \$184,113 | (\$10,590) |
| NET ASSETS: | | |
| Beginning of year | \$1,967,999 | \$1,897,075 |
| Net released from restriction | | |
| End of year | \$2,152,112 | \$1,886,485 |

Financial information as of June 30, 2019 and 2018.
Figures are excerpted from our audited financial statements.

A complete copy of the audited financial statement is available by writing or calling Hale 'Ōpio Kaua'i, Inc.



VALUES IN PRACTICE

'OHANA – This value is demonstrated by:

- Providing unconditional Care and Support of each other, our clients, our community, and our families.
- Providing our clients with a sense of place and belonging
- Embracing a culturally responsive understanding of family, supporting families of diverse backgrounds, cultures, and ethnicities.
- Recognizing and advocating the importance of family in keeping a healthy community.

CLIENT-CENTERED, YOUTH-DRIVEN

– This value is demonstrated by:

- Meeting youth and young adults where they are.
- Listening carefully to understand youth and young adults' goals for themselves as a priority.
- Facilitating youth and young adults' ability to identify, to articulate, and reach their objectives, goals, and aspirations.
- Designing our programs and services in collaboration with youth and young adults.
- Creating innovative ways to engage youth, young adults and families to obtain services.
- Encouraging feedback from youth, young adults and families to improve our programs and services.

KULEANA – This value is demonstrated by:

- Assuming responsibility to ourselves, our community, and our commitments.
- Engaging youth, young adults and families in understanding and identifying their challenges in relation to their success.
- Teaching our youth, young adults, and community, about the importance of accountability.

HOPE/COMPASSION – This value is demonstrated by:

- Listening with an open heart and open mind.
- Accepting our youth, young adults and families regardless of their circumstances.
- Embracing youths', young adults' and family's path and their experience.
- Empowering youth, young adults, and families to identify and embrace their strengths.

PERSEVERANCE – This value is demonstrated by:

- Exploring options and opportunities.
- Teaching growth, healing and change takes dedication, discipline, and discernment.
- Striving for excellence in all tasks.

INTEGRITY/QUALITY – This value is demonstrated by:

- Adhering to moral and ethical principles; honesty, fairness, and respect.
- Treating other with kindness and sincerity regardless of their situation or circumstances.
- Being Steadfast in doing what is right and encouraging our youth, young adults, families and community to do the same.

GOAL 1 By 2020, Hale 'Ōpio Kaua'i, Inc. has an ongoing continuous quality improvement process for program review and has a priority plan for expanded programs.

GOAL 2 By 2020, Hale 'Ōpio Kaua'i, Inc. has a positive image islandwide and has added strategic partners and donors to our community of support.

GOAL 3 By 2020, Hale 'Ōpio Kaua'i, Inc. has reviewed and reorganized its staff structure to optimize quality services and utilizes up-to-date technology to support all organizational activities.

FY 2019 REFLECTIONS

- Collaboration Beyond Kaua'i (Oahu, Maui, Hawaii Island, and the mainland).
- Quality Improvement
 - ◆ Delivery of services
 - ◆ COA 2020 Accreditation
- Mindfulness
- "Open Hale"
 - ◆ Continue to meet the needs of our keiki and 'Ōhana.
 - ◆ We can do so much alone but together we can do more